

## **Dear Provider:**

The Texas Freelancers Association (TFA) has chosen Decent to administer health benefits in Austin starting April 1, 2019. Decent supports the TFA vision of a world where everyone has the freedom to do the work they want. Decent believes that should happen without sacrificing access to affordable and comprehensive healthcare. We are launching our provider network and would like to invite you to join as a provider partner.

## What makes Decent different?

- Up-front co-pays You can collect up-front because we offer predictable out-of-pocket costs for patients via co-pays, rather than co-insurance.
- Simple credentialing process New technology streamlines credentialing process, easing the burden on providers.
- No UM/CM/DM intervention Because we do not know better than the treating physician about what is best for the patient. We believe the treating physician knows what is best for the patient.
- Primary Care physicians who are invested in relationship-based care We are
  partnering with primary care physicians who have moved away from fee-for-service
  (FFS) in favor of clinical partnership with their patients for a monthly fee.
- Quick claim payment We leverage blockchain technology and smart contracts to ensure quick and accurate claim payment. Payment turnaround will be much quicker than your average payor.

## What if I have questions or need more information?

If you have any concerns or questions about the enclosed documents, please read the attached FAQ. If you have additional questions, please call 866-432-7887 or email Provider Services at support@decent.com, and an associate will respond to your inquiry. We are thrilled to be serving the Austin market and look forward to a close relationship with our providers as they will be making meaningful contributions to improving the Decent health plan experience. We sincerely welcome the opportunity to collaborate with you in delivering

high-quality care and achieving positive results and experience for our members. We work to make a difference where it counts, with your patients, their families and the communities where they live.

We look forward to working with you!

Sincerely,

Molly Moore

Health Plan Lead