Coverage Period: 01/01/2020 - 12/31/2020 Coverage for: Member/Family | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-866-HeartUs. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="http://www.dol.gov/ebsa/healthreform">http://www.dol.gov/ebsa/healthreform</a>.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$7,900/Individual or \$15,800/family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	\$7,900/Individual or \$15,800/family for in-network services only	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered in-network services only. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. There is no <u>out-of-pocket limit</u> for out of network services.
What is not included in the <u>out-of-pocket limit?</u>	Premiums and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.decent.com or call 1-866-HeartUs for a list of participating providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This plan will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> . before you see the <u>specialist</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical Event	Services You May Need	What You Will Pay		
		Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care provider	Selected Direct Primary care to treat an injury or illness	\$0 Copay	Not covered	None
	Non-Selected Primary care visit to treat an injury or illness	0% <u>coinsurance</u> after deductible	50% <u>coinsurance</u> after deductible	Referral required if seeking in-network benefits from a non-selected primary care provider
	Specialist visit including Chiropractic care	0% <u>coinsurance</u> after deductible	50% <u>coinsurance</u> after deductible	Referral required if seeking in-network benefits
	Preventive care/screening/ immunization	No Copay – 100% covered	Not covered	You may have to pay for services that aren't <a href="mailto:preventive">preventive</a> . Ask your <a href="mailto:preventive">provider</a> if the services needed are preventive. Then check what your <a href="mailto:plan">plan</a> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	\$100 Copay	50% <u>coinsurance</u> after deductible	Pre-Authorization is required for some imaging services. If proper pre-authorization is not obtained, services will not be covered.
	Imaging (CT/PET scans, MRIs)	0% <u>coinsurance</u> after deductible	Not covered	
	Preventive drugs	\$15 Copay	Not covered	Applies to formulary preventive only.
If you need drugs to treat	Generic drugs	0% after deductible	Not covered	Applies to formulary generic only.
your illness or condition More information about	Preferred brand drugs	0% after deductible	Not covered	Applies to formulary preferred brand only
prescription drug coverage	Non-preferred brand drugs	0% after deductible	Not covered	Applies to formulary non-preferred brand.
	Specialty drugs	0% after deductible	Not covered	Applies to formulary preferred specialty only.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	0% coinsurance after deductible	Not covered	<u>Pre-Authorization</u> may be required for some outpatient surgical procedures. If proper <u>pre-authorization</u> is not obtained, services will not be covered.
	Physician/surgeon fees	0% <u>coinsurance</u> after deductible	50% coinsurance after deductible	<u>Pre-Authorization</u> may be required for some outpatient surgical procedures. If proper <u>pre-authorization</u> is not obtained, services will not be covered.
If you need immediate medical attention	Emergency room care	0% <u>coinsurance</u> after deductible	50% coinsurance after deductible	None
	Emergency medical transportation	0% <u>coinsurance</u> after deductible	50% <u>coinsurance</u> after deductible	None
	<u>Urgent care</u>	0% <u>coinsurance</u> after deductible	50% <u>coinsurance</u> after deductible	None

	Services You May Need	What You Will Pay		
Common Medical Event		Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you have a hospital stay	Facility fee (e.g., hospital room)	0% <u>coinsurance</u> after deductible	Not covered	<u>Pre-Authorization</u> may be required for some hospital stays. If proper <u>pre-authorization</u> is not obtained, services will not be covered.
	Physician/surgeon fees	0% <u>coinsurance</u> after deductible	50% <u>coinsurance</u> after deductible	<u>Pre-Authorization</u> may be required for some hospital stays. If proper <u>pre-authorization</u> is not obtained, services will not be covered.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	0% <u>coinsurance</u> after deductible	Not covered	<u>Pre-Authorization</u> may be required for some mental health, behavioral health, or substance abuse services.
	Inpatient services	0% <u>coinsurance</u> after deductible	Not covered	If proper <u>pre-authorization</u> is not obtained, services will not be covered.
If you are pregnant	Office visits	0% <u>coinsurance</u> after deductible	Not covered	Cost sharing does not apply for preventive services.  Depending on the type of services, copayment,
	Childbirth/delivery professional/facility services	0% coinsurance after deductible	50% coinsurance after deductible	<u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
If you need help recovering or have other special health needs	Private-duty nursing	0% coinsurance after deductible	Not covered	96 hours per year. <u>Pre-Authorization</u> may be required. If proper <u>pre-authorization</u> is not obtained, services will not be covered.
	Rehabilitation services	0% <u>coinsurance</u> after deductible	Not covered	Pre-Authorization may be required. If proper pre-authorization is not obtained, services will
	Habilitation services	0% <u>coinsurance</u> after deductible	Not covered	not be covered. Limit does not apply to Autism
	Skilled nursing care	0% coinsurance after deductible	Not covered	100 days per year. <u>Pre-Authorization</u> may be required. If proper <u>pre-authorization</u> is not obtained, services will not be covered.
	Durable medical equipment	0% <u>coinsurance</u> after deductible	Not covered	<u>Pre-Authorization</u> may be required. If proper <u>pre-authorization</u> is not obtained, services will not be covered.
	Hospice services	0% <u>coinsurance</u> after deductible	Not covered	<u>Pre-Authorization</u> may be required. If proper <u>pre-authorization</u> is not obtained, services will not be covered.
	Home Health Care	0% coinsurance after deductible	Not covered	Pre-Authorization may be required. If proper pre- authorization is not obtained, services will not be covered.

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery
- Cosmetic surgery
- Dental care (Adult & Child)

- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Vision Exams and Hardware
- Routine foot care
- Weight loss programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic care

Hearing aids

• Routine eye care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. For more information on your rights to continue coverage, contact the <u>plan</u> at 1-866-HeartUs. The contact for those agencies is: Texas Department of Insurance at (800) 578-4677 or <a href="http://www.tdi.texas.gov/index.html">http://www.tdi.texas.gov/index.html</a>, U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="http://www.dol.gov/ebsa/contactEBSA/consumerassistance.html">www.dol.gov/ebsa/contactEBSA/consumerassistance.html</a>. Other coverage options to continue coverage are available to you too, including buying individual insurance coverage through the Health Insurance <a href="http://www.tealthcare.gov">Marketplace</a>. For more information about the <a href="https://www.tealthcare.gov">Marketplace</a>, visit <a href="https://www.tealthcare.gov">www.tealthcare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, you can the Texas Department of Insurance at 1-800-252-3439.

### Does this plan provide Minimum Essential Coverage? Yes.

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

### Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.